



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Ave, SE  
Washington, DC 20590

VIA EMAIL – Delivery Receipt Requested

Pascale Reyntjens  
Van Hool N.V.  
Bernard Van Hoolstraat 58  
Lier-Koningshooikt, 00 B2500

NVS-215kjs  
14V-304

Dear Pascale Reyntjens:

We have completed a review of the quarterly report status for the fourth quarter of 2014. According to our records, Van Hool N.V.'s first quarterly report for safety recall 14V-304 was due in this office on, or before October 30, 2014, and its second quarterly report was due by January 30, 2015. We have not received these reports and they are now overdue.

If you believe that you sent in these reports, please provide copies immediately through your portal account. If you believe that no reports are required, please explain the reason and submit your reason through your portal account.

**IMPORTANT NOTE: Hard copies and email documents are no longer accepted. You must submit your report through the recalls portal.**

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement