

GM CUSTOMER CARE AND AFTERSALES
DCS3624
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 9, 2015

Subject: 14912A – Service Parts Safety Recall
Ignition Lock Cylinder Binding
Parts Information and Service Procedure Revised

Models: Various Serviced Vehicles

To: All General Motors Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, Used Vehicle Sales Manager,
and Warranty Administrator

The Parts Information and Service Procedure sections have been revised. Replacement of the inflatable restraint steering wheel module coil retaining ring is required. Please see the attached bulletin for details and discard all copies of bulletin 14912.

END OF MESSAGE
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