

GM CUSTOMER CARE AND AFTERSALES
DCS3481
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 16, 2014

Subject: 14892 - Safety Recall – Release from Stop Delivery Upon Completion of Recall
Rear Axle Shaft Not Properly Heat Treated

Models: 2015 Chevrolet Silverado 1500
2015 GMC Sierra 1500

To: All Chevrolet and GMC Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales
Manager, New Vehicle Sales Manager, Parts and Service Director,
Parts Manager, Service Manager, and Warranty Administrator

General Motors is releasing Safety Recall 14892 today. The total number of U.S. vehicles involved is approximately 175. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery December 15, 2014. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Customer Letter Mailing

The majority of these vehicles are in dealer inventory. The customer letter mailing will begin, if required, in the near future.

Global Connect (GWM)

The “Investigate Vehicle History” (IVH) screen will be updated December 16, 2014. A list of involved vehicles in dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available December 16, 2014.

END OF MESSAGE
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