

# newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Recall Campaign 2014 120006–Second Row Double Seat Belt Buckle. Model 212 (E-Class) Model Year 2015</b>	DATE: January 23, 2015

## IMPORTANT RECALL LAUNCH INFORMATION

This Recall Campaign is being launched today and the approximately 1,378 affected vehicles are flagged in VMI. The recall will be conducted to replace the second row double seat belt buckle.

### Parts:

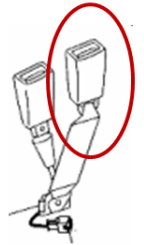
An approximate 40% seat belt buckle allocation to each dealer with 5 or more affected vehicles will begin to arrive by the day of this recall launch and no later than Monday January 26. Dealers may order additional parts as required. Repair Time is approximately ½ hour.

**Owner Notification:** - Owner notifications will be sent approximately February 2, 2015.

**What Should Customers Do:** Customers may continue to drive their vehicles but we recommend that passengers do not occupy the middle position in the second row until the recall repair has been performed.

### What's the Issue:

Daimler AG (DAG) has determined that in certain Model Year 2015 E-Class vehicles the double seat belt buckle in the second row may not have been manufactured according to specifications. Subject vehicles are equipped with seat belt load limiters on all seats except for the rear middle passenger seat. Even in the event of a severe frontal crash, the seat belt load limiter will ensure that the belt load magnitude reached at the right rear passenger seat remains at a non-critical level for an affected double seat belt buckle. However, in the event of a severe frontal crash for the rear middle passenger seat, an affected double seat belt buckle may fail under such loading. This could increase the risk of injury for buckled middle seat passengers under these circumstances.



**Given this notice, it is a violation of Federal law for a dealer to sell or lease any new Model Year 2015 E-Class vehicle covered by this notification in dealer inventory until the vehicle has been repaired.**

A copy of the campaign bulletin is attached, and may also be found on StarTekInfo.

When scheduling customers for an appointment please ensure that you are aware of any open campaigns in VMI so that the customer is advised about the time necessary to complete all campaigns.

Note: VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle.

Dealers may also identify vehicles subject to a campaign through NetStar by selecting "Campaign" under the Controlling tab. Only vehicles that have been retailed by the respective dealer will be displayed within this program.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-367-6372.