



## VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: December 15, 2014

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Upcoming Voluntary Safety Recall 57F6  
BCM Update to Correct Headlight Noncompliance  
2015 MY Jetta

### IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

## Upcoming Voluntary Safety Recall

Volkswagen has notified the NHTSA and Transport Canada of an upcoming voluntary safety recall affecting certain 2015 MY Volkswagen Jetta vehicles equipped with halogen headlights. Please refer to the attached Campaign Data Sheet for additional information.

#### **Important Reminder on Vehicles Affected by Safety and Compliance Recalls**

***By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal/Canadian Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.***

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection

Attachment: Campaign Data Sheet (1)



## CAMPAIGN DATA SHEET

<b>CAMPAIGN TYPE</b>		<b>SAFETY RECALL</b>
<b>SAGA CODE</b>		<b>57F6</b>
<b>MARKET(S)</b>		United States and Canada
<b>AFFECTED VEHICLES</b>		Certain 2015 MY Jetta with halogen headlights
<b>TOPIC</b>		BCM Update to correct headlight noncompliance
<b>PROBLEM DESCRIPTION</b>		<p>Certain vehicles with halogen headlights contain software within the control module that will turn off the low beam headlights when the high beam headlights are activated. This is not in compliance with federal regulations that require the low beam headlights to stay illuminated (for integral headlights). This causes the light output from the headlights to be too low. Reduced lighting at the front of the vehicle can affect the driver's vision in driving conditions where illumination is beneficial, and may increase the risk of overlooking obstacles in roadway, and could result in a crash.</p> <p>Turning off the high beam headlights will immediately restore low beam headlights.</p>
<b>CORRECTIVE ACTION</b>		Update the coding within the BCM so that the headlight system is compliant with federal regulations.
<b>CUSTOMER NOTIFICATION DATE</b>		January 2015
<b>ELSA VISIBILITY DATE</b>		On or about December 16, 2014
<b>VIM VISIBILITY DATE</b>		On or about December 16, 2014
<b>VEHICLE COUNT</b>	<b>TOTAL AFFECTED</b>	<b>USA:</b> Approximately 25,007 <b>CANADA:</b> Approximately 9,843
	<b>DEALER INVENTORY</b>	<b>USA:</b> Approximately 13,258 <b>CANADA:</b> Approximately 4,989
	<b>CPO INVENTORY</b>	<b>USA:</b> 0 <b>CANADA:</b> 0
<b>APPROXIMATE REPAIR TIME</b>		Up to 40 TU
<b>PARTS REQUIRED</b>		NONE
<b>EXPIRATION DATE</b>		NONE
<b>ADDITIONAL INFORMATION</b>		<p><b><u>Important Reminder on Vehicles Affected by Safety and Compliance Recalls</u></b>  <b><i>By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal/Canadian Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.</i></b></p>

**IMPORTANT!** To ensure that ALL of your personnel are aware of this action before receiving questions from any customer, please share this information with ALL personnel who have campaign-related responsibilities, including service writers, technicians, parts employees, warranty administrators, etc. See the campaign circular on Elsa for the most current repair information. Refer to the campaign circular for complete repair and claiming instructions.