



Safety Recall-Revision A

December 11, 2014

Dear ARBOC Dealer:

This notice is sent to you in accordance with the National Highway Traffic Safety Administration (NHTSA). NHTSA Recall Number: 14V783 Windows Not Safety Stamped/FMVSS 205, formerly known as TSB1415, has been issued.

ARBOC Specialty Vehicles, LLC has determined that a defect relating to motor vehicle safety exists in 2015, Spirit of Mobility models with the driver side transition window, built between 6-23-14 and 11-21-14.

Our original letter dated 12-9-14 contained repair instructions with an incorrect window part number listed. The revised repair instructions, attached, contain the correct part number. We apologize for this error.

On the affected units, it was discovered that the driver side transition window didn't have the safety stamp on the window. If broken, the window could shard causing possible injury. The repair is to replace the window with a safety stamped window. **Customers will be instructed to not put the bus into service without first contacting their dealers.**

Owners of affected buses have been notified in a letter instructing them to contact their ARBOC dealer to schedule an appointment to have their bus repaired. A copy of this letter is attached for your review.

Repair instructions are attached. Reimbursement should be sought through the ARBOC On-Line Warranty System in the form of a warranty claim. Work Orders have been issued for the buses involved in this Recall with warranty claims started for you. Please note in order for this Recall to be relieved a warranty claim must be filed.

Thank you for your prompt attention to this matter. If you have any questions or require assistance, please contact Mr. Chris Ward, Director of Parts and Service at 1-574-825-1723.

Sincerely,
ARBOC Specialty Vehicles, LLC