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Sent on 12 13 2014 Expires on 12 19 2014
From Acura Service National
Subject URGENT: Preparing for TLX V6 9AT Inspections

As noted Friday, December 12, we now have a validated inspection procedure with which to clear the stop-sale inventory at your dealership however the special tools required are very limited. To swiftly clear the in-stock inventories AHM personnel will be traveling (**beginning Tuesday December 16th**), market to market to swiftly inspect and clear these units (or discover the need for repair in certain cases). To clear as many dealership's inventories as quickly as possible we are requesting 100% compliance with these pre-inspection steps:

- 1) Ensure you have identified the subset of V6 TLXs affected by the stop sale / recall. (Not all units are within the stop sale / recall range) - see below.
- 2) Stage these units all parked side by side (there is no need for a lift). If weather in inclement having these units indoors or covered is most appreciated. This will reduce cycle times and allow the inspectors to spent their time inspecting rather than searching for units. If you have off-site storage, please also have your off-site inventory staged all together as well.
- 3) Ensure batteries are charged and cars ready to start, (ideally keys in the vehicles), clear of any snow etc.
- 4) Please have an inventory specialist standing by with keys (if they are not in the vehicles), and to assist if any vehicle movement is required.
- 5) Finally, please assign a "point person" - a person in charge of ensuring steps #1-4 are in place.

The inspection team member assigned to your market and or your DPSM will be contacting you with the day and approximate time you can expect to be visited. They will also contact you just prior to the visit with any final instructions. Please be ready so we can swiftly clear your inventory and move on to the next dealership.

Alert: In the largest markets these visits will begin Tuesday December 16th - if you're in a large market, please make above preparations MONDAY Dec 15th

Thank you for your patience and your attention.

Acura Service

Just below for your reference please see the steps to identify affected units in your inventory.

[Click here for the document](#)

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