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Sent on 01 30 2015 **Expires on** 02 13 2015
From Parts and Service Division
Subject 2015 TLX 9AT (V6) Transmission Safety Recall - Customer Notification

Message **PRIORITY/ACTION REQUIRED**

To: All Acura Service Managers
From: Parts and Service
Re: 2015 TLX 9AT (V6) Transmission Safety Recall – Customer Notification

Print this iN message and give a copy to the Shop Foreman, all Service Consultants, all Technicians, and appropriate personnel.

Dear Service Manager,

2015 TLX 9AT clients affected by Service Bulletin 14-050, “Safety Recall: Transmission Does Not Engage Park” will be sent notification letters starting the week of February 2nd. The letter will explain the reason for the recall and the recommendation to use the electric parking brake any time the vehicle is parked as a precaution. It also says to contact their dealer to make an appointment on or after February 23rd. A temporary service bulletin has been posted in the iN to provide instruction to your dealership for how to manage these clients prior to receipt of the final service bulletin and special tools required to perform the inspection and flush procedure. The temporary service bulletin will be replaced by the final service bulletin, which will include complete inspection and flushing procedures, on or before February 23rd.

In preparation for the final service bulletin launch, special tools and an initial quantity of ZF transmission fluid will be shipped to your dealership prior to February 23rd. In the event a client reports having the symptom (transmission does not engage Park) prior to February 23rd, advise the client to use the electric parking brake and bring the vehicle to the dealership as soon as possible. Once the vehicle has been received, verify the alleged condition, then contact Tech Line with the detailed information. Tech Line will provide instructions for handling based on the information you provide.

Thank you

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