

Michael A. Berardi Director Service Engineering Operations Ford Customer Service Division Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

December 3, 2014

TO: All U.S. Ford and Lincoln Dealers

# SUBJECT: DEMONSTRATION / DELIVERY HOLD Advance Notice - Safety Recall 14S26 Certain 2014 Model Year Transit Connect Vehicles Remove and Install Sliding Door Plastic Panels

## AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Transit Connect	2014	Valencia	August 9, 2013 through September 20, 2014

Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <u>https://web.fsavinlists.dealerconnection.com</u>. This information will be available on December 3, 2014.

## REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, insufficient bond strength may exist between the sliding door plastic panels and the primer coat which may result in noise, water leak, or separation of the plastic panels from the vehicle while driving, potentially increasing the risk of an accident or injury.

## SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any of the affected vehicles involved in this safety recall. A complete Dealer Bulletin will be provided to dealers the week of December 8, 2014 when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

## CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

## PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$7,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

### QUESTIONS?

Special Service Support Center (Dealer Assistance Only) \_\_\_\_\_1-800-325-5621

Sincerely,

Michael A. Berardi