



April 2016

TO: ALL U.S. FCA DEALERSHIPS
ATTN: DEALER PRINCIPAL, SERVICE MANAGER & PARTS MANAGER

SUBJECT: Safety Recall P78 – Passenger Airbag Inflator

In an effort to provide enhanced support and communication for open campaigns, FCA and Mopar ask that you read this important announcement regarding the **P78 recall**.

P78 Passenger Airbag Inflator

FCA US LLC announced a safety recall on certain 2004 to 2005 model year vehicles (see recall dealer instructions in DealerCONNECT for vehicle models impacted). The passenger airbag inflator housing on about 250,000 of the above vehicles may rupture, due to excessive internal pressure, during normal airbag deployment events. This condition is more likely to occur if the vehicle has been exposed to high levels of absolute humidity for extended periods of time. Excessive internal pressure during airbag deployment events could result in an increased chance of occupant injury during certain crash conditions.

P78 Vehicle Scope

At the time of recall, vehicles currently (or that have ever been) registered in High Absolute Humidity (HAH) states and territories are in scope:

- Alabama, Florida, Georgia, Hawaii, Louisiana, Mississippi, Texas
- American Samoa, Guam, Puerto Rico, Saipan, U.S. Virgin Islands

P78 Parts Availability / Rate of Supply

Parts CBEZP404AA and CBCZP405AA are readily available. There are no ordering restrictions on these two part numbers. Additional quantities are available for order through the normal ordering process (I.E. Daily Order). For the most current campaign parts status, reference the **Campaign Order Management Guide** located in **Recall Central** on [DealerCONNECT](#). Below is an estimated weekly rate of supply going forward for awareness and consideration:

Part Number	4/4/2016	4/11/2016	4/18/2016	4/25/2016	5/2/2016	5/9/2016	Total
CBEZP404AA	4,000	4,000	4,000	4,000	4,000	4,000	40,000
CBCZP405AA	1,000	1,000	1,000	1,000	1,000	1,000	10,000

P78 FCA Recall Resolution Team Outreach

The FCA Recall Resolution Team will begin contacting customers whose vehicles show recall P78 as incomplete. The team may contact your dealership as they assist owners in scheduling appointments to have Safety Recall P78 performed. Please ensure your dealership personnel are aware that they may receive calls from the team while this customer outreach initiative is in progress.

