



August 2015

TO: ALL U.S. HAZMAT CERTIFIED DEALERS
ATTN: PARTS MANAGER

SUBJECT: RETURN PROCESSES FOR RECALLED AIRBAGS – UNUSED IN DEALER INVENTORY AND USED AIRBAG RETURN

It is important that all FCA dealerships comply with Mopar guidelines for the safe and proper return of recalled airbags. Please review the required return processes for both unused and used airbag returns below, and where appropriate, please take any action(s) required by the deadline specified.

UNUSED TAKATA AIRBAG RETURN PROCESS (HAZMAT CERTIFIED DEALERS)

Recall #P40 has been cancelled. As a result, any unused airbags associated with this recall are NOT to be used in any recall repairs. If you currently have part # CBLZP402AA or CBRZP401AA in inventory, you just return the part(s) to your facing PDC using **MRA Return Code 02** by **September 18, 2015**.

If you have any questions, please email MOPARQC@fcagroup.com.

USED TAKATA AIRBAG RETURN PROCESS

Used air bag returns must be handled as documented in their respective recall dealer service instructions. This includes labeling, packaging, and shipping via the outlined Stericycle process.

To avoid confusion, all airbags associated with paid R25 and P78 claims will be given a part return disposition of "RECALL" within Return Material Utility, effective **August 19, 2015**. If a disposition of "RECALL" is assigned, please follow the Dealer Service Instructions for the Recall. Do not scrap the air bags.

For tickets in the Miscellaneous tab under Return Material Utility in DealerCONNECT, no action is needed. The "Must Ship By" date shown on each airbag is not a required ship date in these cases, but instead, a system-generated number. These tickets will fall off the required parts list after 30 days and no chargeback will be assessed. Please contact Stericycle for shipping instructions once you reach 200 on a pallet or after a 30 day accumulation period.

For further details, please review the **Return Instructions** attached (also found in each recall document).

Thank you for your support and proper return of these campaign airbags.

AUTHENTIC PERFORMANCE

