



## **DEALER COMMUNICATIONS**

### **HARLEY-DAVIDSON MOTOR COMPANY**

#### **Safety Recall Campaigns 0162**

##### **HIGHLIGHTS**

- Harley-Davidson Motor Company, Inc. has decided that a defect related to motor vehicle safety may exist on certain model year 2015 Tri-Glide (FLHTCUTG) motorcycles built July 14, 2014 through October 15, 2014 for the U.S. and some world markets.
- On some of these motorcycles, the rear brake master cylinder may have been assembled with an incorrect master cylinder piston. In this condition, the piston may not provide proper support to the primary cup (seal). This could allow a tear to develop in the primary cup.

##### **KEY DATES**

- December 1: Service Bulletin expected to post on or before this date.
- December 1: Recall kit wave shipments in limited quantities begin on or before this date.

##### **CONTACT**

- Call (800) 664-7762 and select the appropriate prompts.

November 25, 2014

Dear Dealer:

Harley-Davidson Motor Company, Inc. has decided that a defect related to motor vehicle safety may exist on certain model year 2015 Tri-Glide (FLHTCUTG) motorcycles built July 14, 2014 through October 15, 2014 for the U.S. and some world markets. Due to the small population size, some dealers may have no affected motorcycles.

On some of these motorcycles, the rear brake master cylinder may have been assembled with an incorrect master cylinder piston. In this condition, the piston may not provide proper support to the primary cup (seal). This could allow a tear to develop in the primary cup. If this condition remains undetected it could result in a reduction in brake performance, possibly resulting in a crash.

We have voluntarily declared this a defect related to motor vehicle safety (Campaign 0162) for model year 2015 Tri-Glide (FLHTCUTG) motorcycles to allow us to formally recall all affected motorcycles.

The remedy is to first confirm that the motorcycle is affected by this recall. If the motorcycle is affected, dealers will replace the rear brake master cylinder using the recall kit provided. A

Service Bulletin outlining the repair and credit procedures will follow within seven days; please reference the bulletin for a detailed description of the defect. Based on supplier information, we expect to begin recall kit wave shipments in limited quantities on or before December 1.

In the interest of the safety of our mutual customers and as required by law, you may sell but NOT DELIVER any affected motorcycles until the remedy is complete. **Please refer to *h-dnet / Service Toolbox / Warranty Campaign Center*. Select “Safety Campaign Open VIN list,” then select 0162 Campaign to view the VIN list.**

In accordance with Federal regulations administered by NHTSA and other appropriate market specific government agencies, Harley-Davidson Motor Company, Inc. or authorized Harley-Davidson dealers will provide notice to all owners of record of affected products with direction to arrange for the recall service.

Sincerely,  
Harley-Davidson Motor Company, Inc.  
(Recall 0162)

**For:** Dealer Operator, General Manager, All P&A Roles, All Service Roles, Vehicle Sales Manager

**Sent to:** All Dealers (Worldwide)