



To: U.S. and Canada Distributors
Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Bulletin: SRA-V14-06
Date: November 24, 2014
Action Required? **YES**

From: Regulatory Affairs Department

Subject: Safety Recall, RVXX1406, Eco-Roll

Safety Recall Summary:

A software issue may prevent the drivetrain from reengaging when coming out of Eco-Roll. This may happen without prior warning and may under certain conditions increase the stopping distance of the vehicle.

Volvo has received no reports of vehicle crashes as a result of this condition

Affected Models and Model Years: Certain Volvo VHD, VNL, and VNM model vehicles manufactured from June 16, 2011 through August 18, 2014 with Eco-Roll.

The number of vehicles affected is approximately 9,119 in total (6,234 U.S., 2,885 Canada)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle will be posted on the Trucks Dealer Portal by end of day November 24, 2014.
- Repair Instructions are tentatively scheduled for release no later than December 2, 2014.
- Owner Notices are scheduled to be mailed on or before December 8, 2014.

Questions:

Contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com if you have questions.