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November 17, 2014

**TO:** All U.S. Ford and Lincoln Dealers

**SUBJECT: DEMONSTRATION / DELIVERY HOLD Advance Notice - Compliance Recall 14C11**  
Certain 2014-2015 Model Year Fusion and 2015 Fusion Hybrid and Energi Vehicles  
with Mechanical Key Ignition  
Reprogram Instrument Panel Cluster

**AFFECTED VEHICLES**

<b>Vehicle</b>	<b>Model Year</b>	<b>Assembly Plant</b>	<b>Build Dates</b>
Fusion	2014-2015	Flat Rock	September 4, 2013 through October 31, 2014
Fusion	2014-2015	Hermosillo	July 27, 2013 through October 31, 2014
Fusion Energi	2015	Hermosillo	July 14, 2014 through October 31, 2014
Fusion Hybrid	2015	Hermosillo	February 24, 2014 through October 31, 2014

Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <https://web.fsavinlists.dealerconnection.com>. This information will be available on November 17, 2014.

**REASON FOR THIS COMPLIANCE RECALL**

The affected vehicles may not conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 114, "Theft Protection and Rollaway Prevention", concerning prevention of key removal from the ignition switch unless the transmission is in park.

**SERVICE ACTION**

DO NOT DEMONSTRATE OR DELIVER any of the affected vehicles involved in this compliance recall. A complete Dealer Bulletin will be provided to dealers by November 21, 2014 when it is anticipated that repair instructions will be available to support this compliance recall.

**CUSTOMER NOTIFICATION**

Owners of record will be notified via first-class mail after repair instructions have been provided to dealers.

**PLEASE NOTE:**

**Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$7,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery**

**QUESTIONS?**

Special Service Support Center (Dealer Assistance Only) .....1-800-325-5621

Sincerely,



Michael A. Berardi