



December 2014
Safety Recall #14V-735

IMPORTANT SAFETY RECALL – INTERIM NOTICE

INOPERATIVE BRAKE LAMPS - #14V-735

(TRANSPORT CANADA #2014-521)

To: All Isuzu Commercial Truck Service Managers and Parts Managers

This letter and a sample interim owner letter are being sent to notify you of a safety recall for inoperative brake lamps in certain Isuzu commercial vehicles.

AFFECTED VEHICLES

- 2012-2014 model year Isuzu Stripped Chassis (Reach Van) vehicles produced between July 2011 and August 2014.

CONDITION

The manufacturer, Isuzu Motors Limited, has decided that a defect, which relates to motor vehicle safety, exists in 2012-2014MY Isuzu Stripped Chassis (Reach Vans) produced between July 2011 and August 2014. In the affected vehicles, the brake lamp switch, located on a bracket above the brake pedal, may become bent or corroded, causing the brake lamps to stop working. In some cases the ABS lamp or Brake Warning lamp may illuminate. If the brake lamps stop working, the risk of a crash increases.

CORRECTION

Isuzu Motors Limited is currently developing a modification to improve the protection of the brake light switch and remedy the recall condition. However, PARTS ARE NOT CURRENTLY AVAILABLE for this modification.

We are working as quickly as possible to correct this condition. We will send another notice to dealers as well as an additional letter to owners once the recall remedy parts become available.

In the meantime, if an affected vehicle is brought into your dealership with inoperative brake lamps, diagnose the fault and repair as necessary according to normal warranty terms. If the brake lamp switch requires replacement due to the recall condition prior to the recall remedy becoming available, replace the switch at **no charge**.

For dealers with involved vehicles, a listing of involved vehicles containing the complete vehicle identification number has been or will be provided. Dealers will not have a report available if they have no involved vehicles currently assigned.

NOTE: Recently, you may have received a Stop Sale notice. If your dealership has affected VINs in inventory, those affected vehicles must continue to be held until the recall remedy can be applied.

OWNER INTERIM NOTIFICATION

OWNER NOTIFICATION WILL BEGIN DECEMBER 17, 2014.

Please ensure that all appropriate personnel within your dealership are aware of this Safety Recall for inoperative brake lamps.

OWNER NOTIFICATION LETTER

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, <VIN>

DECEMBER 2014

Dear Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Your <model year> model year Reach Van, VIN <VIN> is involved in safety recall 14V-735.

WHAT IS THE CONDITION?

The manufacturer, Isuzu Motors Limited, has decided that a defect, which relates to motor vehicle safety, exists in 2012-2014MY Isuzu Stripped Chassis (Reach Vans) produced between July 2011 and August 2014. In the affected vehicles, the brake lamp switch, located on a bracket above the brake pedal, may become bent or corroded, causing the brake lamps to stop working. In some cases the ABS lamp or Brake Warning lamp may illuminate. If the brake lamps stop working, the risk of a crash increases.

You do not need to take your vehicle to your Isuzu dealer as a result of this letter unless you believe that your vehicle has the condition described above.

WHAT WE WILL DO?

Isuzu Motors Limited is currently developing a modification to improve the protection of the brake light switch and remedy the recall condition. However, PARTS ARE NOT CURRENTLY AVAILABLE for this modification.

We are working as quickly as possible to correct this condition. When parts are available, we will send you another letter asking you to take your vehicle to your dealer to have your vehicle serviced.

WHAT YOU SHOULD DO

In the meantime, check your brake lamps to be sure they are working properly. If the brake lamps do not go on and off as the brake pedal is pressed, we recommend that you contact your dealer to schedule an appointment. Present this Owner Notification Letter at the time of your appointment. The dealer will diagnose the fault and repair as necessary according to normal warranty terms. If the brake lamp switch requires replacement prior to the recall remedy becoming available, the switch will be replaced at **no charge**.

DO YOU HAVE QUESTIONS?

If you have questions or concerns that your Isuzu dealer is unable to resolve, please contact the Isuzu Customer Relations Department at 1-866-441-9638.

Sincerely,

Isuzu Commercial Truck of America

Important: If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.