

GM CUSTOMER CARE AND AFTERSALES
DCS3443
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 13, 2014

Subject: 14743A – Safety Recall
Loss of Electric Power Steering (EPS) Assist
Revised to Include Customer Letter

Models: 2015 Chevrolet Silverado Light Duty Regular Cab and Double Cab
2015 Chevrolet Suburban
2015 Chevrolet Tahoe
2015 GMC Sierra Light Duty Regular Cab and Double Cab
2015 GMC Yukon XL
Equipped with Electric Power Steering (EPS)

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
Used Vehicle Sales Manager and Warranty Administrator

This bulletin has been revised to include a copy of the customer letter. Please discard all copies of bulletin 14743.

Customer Letter Mailing

The customer letter mailing will begin on November 26, 2014.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES