



After-sales Retailer Support

2012-2015 Infiniti QX56/QX80 and 2012-2015 M56/Q70

Fuel Pressure Sensor – Repair & Parts Update #4

Reference: R1417
Date: February 6, 2015

******* Retailer Announcement *******

On January 30th Infiniti retailers were advised that the parts situation should be resolved mid to late February and that rental is available under the campaign until parts are readily available. This communication is to provide an update to the parts and repair status.

******* What Retailers Should Do *******

1. Continue to verify the subject vehicle is affected by this recall campaign using Service Comm I.D. **R1417**.
2. Continue to repair all vehicles in inventory prior to sale **using the previously provided interim repair procedure.**
 - **For M56/Q70**, the interim repair will be the final repair procedure.
3. Continue to order parts for client vehicles only as outlined in the previously provided procedure.
 - **For QX56/QX80** – Continue to use the Parts Order Form previously provided.
 - **For M56/Q70** – These parts are not restricted and may be ordered as needed.

NOTE: If campaign parts are not immediately available, the vehicle can be driven **provided there are no fuel leaks or vapor smell present.** If necessary, a campaign provision for rental is available until parts are available.

EXPENSE CODE	DESCRIPTION	AMOUNT
502	Rental Expense	\$60 (per day)

******* Parts/Repair Information *******

Infiniti expects to have more information on the parts and repair next week. The current interim repair can be found on ASIST:

- ASIST – Go to “Tech Support Info” on the left column of the ASIST opening page.
 - Under “Tech Support Info”, select “Inventory Vehicle Actions”.
 - A new window will open where you may access the technical procedures.

******* Retailer Communication *******

Beginning February 6th, 2015, retailers can find a copy of this announcement on NNA.net.com under My Documents in three locations:

- Parts>Campaigns>
- Sales>Campaigns>
- Service>Campaigns>
 - **R1417**