



# After-sales Retailer Support

## 2011-2015 Infiniti QX56/QX80 and 2011-2015 M56/Q70

### Fuel Pressure Sensor – Special Tool Shipment

Reference: R1417

Date: December 23, 2014

Attention: Retailer Principal, Sales, Parts and Service Managers

**\*\*\*\*\* Retailer Announcement \*\*\*\*\***

On December 17th Infiniti retailers were advised that a special service tool would be distributed once the required parts became available. This announcement is to let retailers know that **the special tool was inadvertently shipped to Infiniti retailers in error.** Infiniti does not expect the additional parts to be available until mid to late January 2015.

The interim repair has been extended. A campaign update will be sent once parts and final repair become available.

**\*\*\*\*\* What Retailers Should Do \*\*\*\*\***

1. Continue to verify the subject vehicle is affected by this recall campaign using Service Comm I.D. R1417.
2. Continue to repair all vehicles in inventory prior to sale **using the previously provided interim repair procedure.**
3. Continue to order parts for client vehicles only as outlined in the previously provided procedure.

**NOTE:** If parts are not immediately available, the client is able to drive their vehicle **provided there are no fuel leaks or vapor smell present.**

**\*\*\*\*\* Infiniti Holiday Closure \*\*\*\*\***

Please note Infiniti USA will be closed from December 24<sup>th</sup>, 2014 through January 1<sup>st</sup>, 2015.