

# IMPORTANT CAMPAIGN INFORMATION

**ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager**

Freightliner Dealers – U.S. and Canada  
Western Star and Sterling Dealers – U.S. and Canada  
FCCC Dealers – U.S. and Canada  
Thomas Built Bus Dealers – U.S. and Canada  
Export Distributors  
Direct Warranty Customers – U.S. and Canada

Daimler Trucks North America LLC

**WARRANTY CAMPAIGNS DEPARTMENT**

P.O. Box 4090 800-547-0712  
Portland, Oregon 97208-4090 FAX 503-745-9009

If you have questions about this Letter, please submit your inquiry on the Web at:

[AccessFreightliner.com / Support / My Tickets and Submit an Inquiry](http://AccessFreightliner.com/Support/MyTicketsandSubmitanInquiry)

REF #: ICI14-019

Effective: 12/26/14

Release: 12/29/14

**SUBJECT: FL672 Interim Recall Notice**

This letter is to inform you that an Interim Recall Owner Notice was sent to affected customers for upcoming Recall *FL672 ~Auto-Apply Park Brake Solenoid Valves*. Copies of the notices for U.S. and Canadian customers follow for your reference. The notices were mailed on December 26, 2014.

**This is an informational notice only. There is no action for customer or dealers to take at this time.** If customers inquire, please let them know the Recall will begin when all preparations are completed.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through [www.AccessFreightliner.com / Support / My Tickets and Submit an Inquiry](http://www.AccessFreightliner.com/Support/MyTicketsandSubmitanInquiry) from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday.

*The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.*

# Daimler Trucks North America LLC

Daimler Trucks North America LLC  
P.O. Box 4090  
Portland, OR 97208-4090  
800.547.0712 Phone  
503.745.9009 Fax

**December 2014**  
**FL672-A**  
**Interim Recall Notice**  
**NHTSA #14V-681**

## **IMPORTANT SAFETY RECALL**

### **Subject: Auto-Apply Park Brake Solenoid Valves**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its Freightliner Trucks Division has decided that a defect which relates to motor vehicle safety exists on specific Freightliner Business Class M2 vehicles with certain Allison Transmissions manufactured December 10, 2012, through October 28, 2014.

Under certain conditions, trucks equipped with the auto-apply park brake feature may have the parking brake apply unintentionally without brake light application and inadequate warning to the driver or other vehicles, increasing the risk of a vehicle crash.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. Daimler Trucks is currently securing replacement parts.

The second notice will inform you when the final remedy is available. *When you receive the second notice*, please contact your authorized Daimler Trucks North America dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time Monday through Friday, e-mail address [DTNA.Warranty.Campaigns@Daimler.com](mailto:DTNA.Warranty.Campaigns@Daimler.com), or the Customer Assistance Center at (800) FTL-HELP after normal business hours. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT  
Enclosure

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800.547.0712 Phone  
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**December 2014**  
**FL672-A**  
**Interim Recall Notice**  
**Transport Canada #14-483**

## **Subject: Auto-Apply Park Brake Solenoid Valves**

This notice is sent to you in accordance with the Canadian Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its Freightliner Trucks Division has decided that a defect which relates to motor vehicle safety exists on specific Freightliner Business Class M2 vehicles with certain Allison Transmissions manufactured December 10, 2012, through October 28, 2014.

Under certain conditions, trucks equipped with the auto-apply park brake feature may have the parking brake apply unintentionally without brake light application and inadequate warning to the driver or other vehicles, increasing the risk of a vehicle crash.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. Daimler Trucks is currently securing replacement parts.

The second notice will inform you when the final remedy is available. *When you receive the second notice*, please contact your authorized Daimler Trucks North America dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) FTL-HELP after normal business hours.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT  
Enclosure

# Daimler Trucks North America LLC

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P.O. Box 4090  
Portland, OR 97208-4090  
800.547.0712 Téléphone  
503.745.9009 Télécopieur

**Décembre 2014**  
**FL672-A**  
**Avis de rappel intérimaire**  
**Transport Canada n° 14-483**

## **Objet : Électrovannes du frein de stationnement à activation automatique**

Cet avis vous a été envoyé conformément à la Loi sur la sécurité automobile du Canada.

Au nom de sa Freightliner Trucks Division, Daimler Trucks North America LLC a déterminé qu'une défectuosité reliée à la sécurité de véhicules automobiles existe sur les véhicules spécifiques Freightliner Business Class M2 avec certaines transmissions Allison construits entre le 10 décembre 2012 et le 28 octobre 2014.

Dans certaines conditions, il peut arriver que la fonction d'activation automatique du frein de stationnement active le frein de stationnement accidentellement, sans que le voyant de frein ne s'allume et sans avertissement suffisant pour le conducteur et les autres véhicules, ce qui augmente le risque d'un accident du véhicule.

Ceci est le premier des deux avis que vous recevrez à ce sujet. Le but de cette lettre est de vous informer d'un rappel à venir pour corriger le problème mentionné ci-dessus. Daimler Trucks prépare actuellement la fourniture des pièces de rechange.

Le deuxième avis vous informera quand le remède final sera disponible. *Lorsque vous recevrez le deuxième avis*, veuillez contacter votre concessionnaire Daimler Trucks North America autorisé pour programmer le rappel pour votre véhicule.

Si vous ne possédez pas de véhicule qui correspond au(x) numéro(s) d'identification apparaissant sur l'Avis de rappel, veuillez retourner l'avis au Service des campagnes de garanties avec tous les renseignements dont vous disposez qui pourraient nous aider à identifier le propriétaire actuel.

Si vous avez des questions ou avez besoin de plus de renseignements, veuillez communiquer avec le Service des campagnes de garantie au 1-800-547-0712 entre 7 h et 16 h, heure du Pacifique, du lundi au vendredi ; envoyez un courriel à [DTNA.Warranty.Campaigns@Daimler.com](mailto:DTNA.Warranty.Campaigns@Daimler.com), ou appelez le Centre d'assistance à la clientèle au 1-800-FTL-HELP après les heures normales de bureau.

Nous sommes désolés pour tout inconfort pouvant résulter de cette action, mais nous sommes certains que vous comprenez notre intérêt dans la sécurité des véhicules à moteur.

SERVICE DES CAMPAGNES DE GARANTIE  
Pièce jointe