

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: Recall - Model Year 2014 BMW I12 (i8) - Fuel Tank
Date: Monday, November 10, 2014 4:31:54 PM

Publish Date: November 10, 2014
From: Technical Service
Expiration Date: November 24, 2014

DCSnet
Message
Important



Subject: **Recall - Model Year 2014 BMW I12 (i8) - Fuel Tank**




Service Technicians, General Managers, Service Managers, Shop Foremen, Service and Parts Managers

Message Text:

BMW has decided to conduct a voluntary safety recall involving the i8 fuel tank inspection. Service Information Bulletin B16 14 14 has been published to include updated instructions and a Q&A.

The BMW Call Center Team will be calling customers directly. Attached is the call script that is used, in the event a customer contacts your dealer with questions.

Sincerely, Eugene Aton, Technical Service

Attachments:  [OUTBOUND_PHONE_CALLS_REGARDING_Model_Year_2014_BMW_i8\[813852f3\].pdf](#)
 [OUTBOUND_PHONE_CALLS_REGARDING_Model_Year_2014_BMW_i8\[813852f3\].pdf](#)


Recipients: BMW i, All Offerings, All Regions, All Areas, All Departments, All Personnel

