



After-sales Retailer Support

2013 QX56 and 2014 QX80

Takata Driver's Air Bag Inflator Campaign Update

Reference: R1414

Date: November 1, 2014

Attention: Retailer Principal, Sales, Parts and Service Managers

******* Retailer Announcement *******

Note: On October 23, 2014 Infiniti announced a Stop Sale and Voluntary Safety Recall on certain specific MY2013 QX56 and MY2014 QX80 vehicles in retailer inventory. This Retailer Announcement is a follow up to that Stop Sale and Voluntary Safety Recall Campaign announcement.

******* Parts Availability *******

Infiniti has been able to expedite parts availability for the **51** vehicles in retailer inventory for this recall campaign. To ensure adequate parts availability throughout the campaign, Infiniti has developed an automatic parts shipment plan and placed the part related to this campaign on sales restriction until November 10th. Parts distribution will occur in two phases as detailed in the attached shipment document.

1. **Initial automatic parts shipment** to retailers with affected inventory should begin to arrive on **Monday November 3rd, 2014** via Fed Ex.
2. A second automatic parts shipment will occur mid next week. This shipment is intended to supply retailers with **40%** of the retail demand (based on affected vehicles retailed). **Retailers should expect to receive this second shipment by Saturday, November 8, 2014.**

Infiniti has also strategically placed parts at facing PDCs. Retailers will be able to order additional parts as needed after November 10th, using normal parts ordering procedures. **Retailers are advised to not place additional orders until their initial 40% stock has been depleted.**

Part Number	Description	Qty. Required
M8560-7991D	Airbag Inflator Kit	1
87850-8990A	Bolt	2

Note: Automated shipments will include inflators and bolts.

******* Bulletin Update *******

Infiniti has developed Campaign Bulletin **ITB14-052** containing instructions to perform this recall campaign. The bulletin and information above will be available on ASIST and on www.NNAnet.com on November 1, 2014.

- NNAnet.com under My Documents in the following categories:
 - Parts>Campaigns>
 - Sales>Campaigns
 - Service>Campaigns>
 - Hint search on keywords: R1414