



## VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: November 18, 2014

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Voluntary Safety Recall 60B9 – USA ONLY  
Panoramic Sliding Sunroof Glass  
2013-2015 MY Volkswagen Beetle with Factory-Installed Panoramic Sunroof

### IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

## Voluntary Safety Recall 60B9 – USA ONLY

In October, Volkswagen notified the NHTSA of an upcoming voluntary safety recall affecting certain 2013-2015 MY Volkswagen Beetle vehicles equipped with a factory-installed panoramic sunroof.

Repair instructions will be available in ServiceNet and in Elsa on or about November 19, 2014. Affected inventory vehicles can be released from stop-sale hold after the recall repair has been performed.

A parts allocation will be sent to all dealers with inventory affected by this recall. As always, recall repairs to customer vehicles should be given priority over stock units.

#### What should dealers do?

- Affected inventory vehicles are identified on a dealer's VIM report with the campaign code **60B9**.
- Check your VIM report to see if you have any in-stock vehicles affected by this recall. Only dealers with inventory vehicles affected by this action will see vehicles tagged with the campaign code on their VIM report.
- If you have an affected vehicle, **DO NOT** sell, lease, or dealer-trade it until the recall repair has been performed. If you are using an affected vehicle as a demo, discontinue using it immediately.
- Please keep any affected vehicle in a secure area where it cannot be made available for sale, lease or trade until the recall repair has been completed.
- Affected vehicles will be identified as **REPAIR NEEDED** in the vw.com and NHTSA VIN lookup tool under the campaign code **60B9** on or about November 19, 2014.

#### Important Reminder on Vehicles Affected by Safety and Compliance Recalls

***By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.***

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection