



Michael A. Berardi
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Ford Motor Company
P. O. Box 1904
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October 16, 2014

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: DEMONSTRATION / DELIVERY HOLD – Compliance Recall 14C08
Certain 2015 Model Year Mustang Vehicles
Front Passenger Safety Belt Buckle Replacement

AFFECTED VEHICLES

Ford Motor Company is issuing a recall for a small number of 2015 model year Mustang vehicles built at the Flat Rock Assembly Plant from August 18, 2014 through October 2, 2014. Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <https://web.fsavinlists.dealerconnection.com>. This information will be available on October 16, 2014.

REASON FOR THIS COMPLIANCE RECALL

In some of the affected vehicles, the belt tension sensor in the front passenger safety belt buckle may not have been calibrated, which may result in the misclassification of the front passenger seat occupant. Misclassification of the front passenger seat occupant may represent non-conformance to the requirements specified by Federal Motor Vehicle Safety Standard (FMVSS) 208 – Occupant Crash Protection, and could increase the risk of injury in certain crashes.

SERVICE ACTION

Before demonstrating or delivering any of the vehicles involved in this recall, dealers are to replace the front passenger safety belt buckle. This service must be performed on all affected vehicles at no charge to the vehicle owner.

Parts are anticipated to be available to repair all vehicles on October 21, 2014.

OWNER NOTIFICATION MAILING SCHEDULE

Owner Letters are expected to be mailed the week of October 20, 2014. Dealers should confirm that parts are available before scheduling service appointments.

When parts are available, dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$7,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

ATTACHMENTS

Attachment I: Administrative Information
Attachment II: Labor Allowances and Parts Ordering Information
Attachment III: Technical Information
Owner Notification Letter

QUESTIONS & ASSISTANCE

Special Service Support Center (Dealer Assistance Only)1-800-325-5621

Sincerely,

A handwritten signature in black ink, appearing to read "Michael A. Berardi".

Michael A. Berardi

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OASIS ACTIVATED?

Yes, OASIS will be activated on October 16, 2014.

FSA VIN LIST ACTIVATED?

Yes, FSA VIN list will be available through <https://web.fsavinlists.dealerconnection.com> on October 16, 2014. Owner names and addresses will be available by October 31, 2014.

NOTE: Your FSA VIN list may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall.

STOCK VEHICLES

- Correct all affected units in your new vehicle inventory before delivery.

SOLD VEHICLES

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected customers whose vehicles are not on your VIN list but are identified in OASIS. Give the customer a copy of the Owner Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

ADDITIONAL LABOR TIME AND/OR PARTS

Contact the Special Service Support Center (SSSC) if you have any of the following:

- Damage that you believe was caused by the covered condition.
- A condition that requires additional labor and/or parts to complete the repair.
- Aftermarket equipment or non-Ford modifications to the vehicle which might prevent the repair of the covered condition.

Contact the SSSC **prior** to the repair. Please be prepared to provide your requested additional warranty part cost, estimated additional labor time, and dealer specific labor rate. Requests for approval after completion of the repair may not be granted. Ford Motor Company reserves the right to deny coverage for related damage in cases where the vehicle owner has not had this recall performed on a timely basis. Additional related damage parts are subject to random selection for return to the Ford Warranty Parts Analysis Center (WPAC).

OWNER REFUNDS

Refunds are not approved for this program.

RENTAL VEHICLES

The use of rental vehicles is not approved for this program.

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CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Direct Warranty Entry (DWE).
- Refer to ACESII manual for claims preparation and submission information.
- Additional labor and/or parts must be claimed as related damage on a repair line that is separate from the repair line on which the FSA is claimed. Additional labor and/or parts requires prior approval from the Special Service Support Center.

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LABOR ALLOWANCES

Description	Labor Operation	Labor Time
Replace Front Passenger Safety Belt Buckle	14C08B	0.6 Hours

PARTS REQUIREMENTS / ORDERING INFORMATION

Part Number	Description	Quantity
FR3Z-6361202-AA	Front Passenger Safety Belt Buckle	1

The DOR/COR number for this recall is 50563.

Order your parts requirements through normal order processing channels.

Questions regarding parts should be directed to the Special Service Support Center (1-800-325-5621) or E-mailed to: Ford@Renkim.com.

DEALER PRICE

For latest prices, refer to DOES II.

PARTS RETENTION AND RETURN

Follow the provisions of the Warranty and Policy Manual, Section 1 "WARRANTY PARTS RETENTION AND RETURN POLICIES."

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

CERTAIN 2015 MODEL YEAR MUSTANG VEHICLES — FRONT PASSENGER SAFETY BELT BUCKLE REPLACEMENT

OVERVIEW

In some of the affected vehicles, the belt tension sensor in the front passenger safety belt buckle may not have been calibrated, which may result in the misclassification of the front passenger seat occupant. Misclassification of the front passenger seat occupant may represent non-conformance to the requirements specified by Federal Motor Vehicle Safety Standard (FMVSS) 208 – Occupant Crash Protection, and could increase the risk of injury in certain crashes. Before demonstrating or delivering any of the vehicles involved in this recall, dealers are to replace the front passenger safety belt buckle.

SERVICE PROCEDURE

1. Replace the front passenger safety belt buckle. For additional information, refer to Workshop Manual (WSM) Section 501-20A.

