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Sent on 10 08 2014 **Expires on** 01 05 2015
From Acura Parts, Service & Technical Division, Campaign Administration
Subject Stop Sale/Safety Recall: MDX & RLX Seat Belt Won't Extend/Retract

DATE: October 8, 2014

TO: All Acura Sales, Service & Parts Managers and Personnel
FROM: Acura Parts, Service & Technical Division, Campaign Administration

RE: Stop Sale/Safety Recall: 2014-15 MDX & 2014 RLX Seat Belt Won't Extend/Retract

Yesterday, October 7, 2014 Acura notified NHTSA of a **Stop Sale** order and **Safety Recall** for 36,335 2014-15 MDX and 7,126 RLX vehicles. Any new or used vehicles in dealer stock must be repaired per S/B 14-038, *Safety Recall: Front Seatbelts Will Not Extend or Retract Properly in Extremely Cold Weather* prior to sale. **Refer to the eResponsibility report or VIN Inquiry status to determine which vehicles in your inventory are affected.**

Problem

In extremely cold weather, -8 °F (-22 °C), interference in the front seat belt retractor mechanism may not allow the front seat belt to extend or retract properly.

Repair

Affected vehicles require replacement of both the right and left front seat belt tensioners/E-pretensioners with countermeasured parts.

Parts

Parts to repair vehicles are available via controlled part order as of today, Wednesday, October 8, 2014.

Warranty

Warranty information is detailed in S/B 14-038, *Safety Recall: Front Seatbelts Will Not Extend or Retract Properly in Extremely Cold Weather*.

Service Bulletin

In support of this recall, S/B 14-038 has been posted on ISIS as of October 8, 2014. It includes repair, parts, and warranty information related to this campaign.

Customer Notification

Acura expects to complete initial customer notification by late October 2014.

As always, make sure to check the iN VIN status inquiry to determine if a vehicle is eligible for this recall.

Click [here](#) for a copy of service bulletin 14-038.

Click [here](#) for a copy of the Q&A file.

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