



September 30th, 2014

“IMPORTANT SAFETY RECALL NOTICE”
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
RECALL NO: 14V-628

Attention TCI Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. No. 577.13, *“Notification to dealers and distributors”*.

Transportation Collaborative Inc has decided to conduct a recall on behalf of the Ricon Corporation. The defect exists on certain Handicapped accessible School Buses, equipped with Ricon Lift systems and manufactured between 2007 and 2014. The Defect involves FMVSS No. 571.403 "Platform Lift Systems in Motor Vehicles," specifically, the platform pivot plate may fracture on the base platform leading to instability and injuries during operation.

We urge you to bring this vehicle in for servicing on its non-compliant components as soon as possible.

In the event that the Serial is one of the affected population, then contact the Ricon Corporation for instructions on inspection and remediation procedures. Ricon will provide a field modification instruction and all material required to mitigate this recall at no charge. It will be the responsibility of the lift owners to execute the mitigation.

Transportation Collaborative Inc will affect repairs relating to this recall, at no cost to you the vehicle owner, upon receipt of the response card.



7 LAKE STATION ROAD

WARWICK, NY 10990

PHONE: (845) 988-2333



If repairs or modifications outlined by this notice have been performed prior to the receipt of this recall notification, complete the prepaid response card and the reimbursement form included with this letter with a copy of the work order or invoice to Transportation Collaborative Inc for reimbursement. Transportation Collaborative Inc reimburses dealers, customers and authorized repair facilities within 30 days of the completed repair.

Also enclosed with this letter are copies of the information that will be sent to each customer. Should you have any vehicles in your stock that require the recall service work, please make certain that these vehicles are corrected. As per Federal Motor Vehicle Safety Standard No. 577.13 which states that it is a, *“violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used (including tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied”*.

If you have any questions about this recall please call Transportation Collaborative Inc. Customer Service at 1-845-988-0419.

Sincerely,

Customer Support
Transportation Collaborative Inc.

