



DATE: October 2014
TO: Micro Bird Distributors
SUBJECT: Recall # 14-058-RIU / 14V621

FROM: Nadia James, Regulations and Standards Technician, Corp. Micro Bird Inc.

Please find enclosed a copy of the notification letter we will mail to our end users in the next days regarding Micro Bird recall #14-058-RIU

This notice is sent to you in accordance with the requirements of the National Traffic and *Motor vehicle Safety Act*.

Corp. Micro Bird Inc. received from Ricon a safety recall notice as some of their wheelchair lifts fail to conform to the National Highway Traffic Safety Administration, 49 CFR Part 573 – *Defect and Noncompliance Reports*.

What is being recalled?

Ricon Corporation is recalling certain model of wheelchair lifts manufactured after January 1, 2006; Ricon Public Use, "S" 2000 and 5500 Series lifts equipped with platforms measuring 32"x51" and 34"x54" used in vehicles produced on truck chassis vehicles.

The affected population is comprised of six (6) primary model numbers:

Makes/Models/Model Years

RICON/S2005/9999
RICON/S2010/9999
RICON/S5005/9999
RICON/S5010/9999
RICON/S5505/9999
RICON/S5510/9999

Why is it being recalled?

In school bus vehicles on which model lifts installed are of the type referenced above, the platforms included on the subject S-Series model wheelchair lifts can exhibit cracking of the platform side plate while in the stowed position which, if left unchecked, can propagate to the point where separation of the rear portion of the side plate occurs, rendering the lift potentially inoperable and possibly unsafe for the operator.



What Micro Bird corporation will do?

Micro Bird Inc. will support all customers with this recall and will advise Ricon where to ship parts after the reply sheet has been returned to the after sales service. Ricon will supply a supplemental platform support bumper kit at no charge. The bumpers are fitted to the upper parallel arms and engage the sides of the platform when it is fully stowed. By limiting the amplitude through which the platform is allowed to oscillate, the load transferred to the structure at the pivot plate is significantly reduced so the cracks cannot occur. Any platform that has already started cracking will be replaced, free of charge.

Any unit in the field that is not cracked is acceptable to use. The bumper kit is recommended to ensure that the platform pivot plates do not crack in the future. Contact Service and Warranty for any question.

What should you do?

- 1- Verify the lift serial number (see annexed document);
- 2- Inspect platform pivot plates;
 - a) If there is no crack, fill the reply coupon making sure to write the serial number of the lift, to Micro Bird After Sales Service, and we will inform Ricon Corporation who will send you the bumper kit and procedures for installation.
 - b) If you see a crack, immediately contact Micro Bird After Sales Service and take the bus off service. Ricon will be contacted and a new platform will be sent at no charge.
- 3- Complete the Reply sheet and send it back to Micro Bird Inc. thru email or fax (819) 475-9633.

How long will it take?

The inspection will take about 10 minutes.

What if you no longer own the vehicle?

Please complete the last section of this letter, sign and date it, then fax it to Micro Bird at 1-819-475-9633 or e-mail at chantal.blanchette@microbird.com so our records can be updated. Please do not forget to write the VIN (vehicle identification number). This information will be used to notify the new owner of this recall.

If you have leased this vehicle to another person or organization, you must forward this letter to the lessee within 10 days.

If you require any further assistance, please call our after-sale service at 1-819-477-2012 extension 401. Please have your vehicle identification number ready for our representative when you call.



Should Micro Bird fail or be unable to remedy the situation without charge, you may contact:

Associate Administrator, National Highway Traffic Safety Administration

1200 New Jersey Ave S.E., Washington, DC 20590

Phone: (888) 327-4236 (TTY: 1-800-424-9153); or go to

<http://www.safercar.gov>

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition.

Best regards,

Nadia James,
Regulations and Standards Technician
Corporation Micro Bird Inc.

A list of vehicles involved is enclosed. If some have been sold & are not registered yet, please register them as soon as possible.

Dealers are required to have all units in inventory modified/repaired before delivery to the final owner.

We regret any inconvenience this may caused you.