

GM CUSTOMER CARE AND AFTERSALES  
DCS3381  
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 1 , 2014

Subject: Stop Delivery Order for Upcoming Safety Recall 14515

Models: 2014 Buick Enclave  
2013-2014 Cadillac CTS (VIN D), Escalade, Escalade ESV  
2013-2014 Chevrolet Suburban, Tahoe  
2014 Chevrolet Express, Impala, Silverado HD, Traverse  
2014 GMC Acadia, Savana, Sierra HD  
2013-2014 GMC Yukon, Yukon XL

To: All GM Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales Manager,  
Service Manager, Parts and Service Director, New Vehicle Sales  
Manager

**STOP DELIVERY ORDER**

Effective immediately, stop the delivery of certain 2013 – 2014 model year Cadillac CTS, Escalade, and Escalade ESV; Chevrolet Suburban and Tahoe vehicles; and GMC Yukon and Yukon XL vehicles and certain 2014 model year Buick Enclave; Chevrolet Express, Impala, Silverado HD and Traverse; and GMC Acadia, Savana and Sierra HD vehicles. General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming safety recall that involves the vehicles listed above. The GM recall number is 14515.

Until further instructions are received, certain 2013 – 2014 model year Cadillac CTS, Escalade, and Escalade ESV; Chevrolet Suburban and Tahoe vehicles; and GMC Yukon and Yukon XL vehicles and certain 2014 model year Buick Enclave; Chevrolet Express, Impala, Silverado HD and Traverse; and GMC Acadia, Savana and Sierra HD vehicles that are in dealer new or used vehicle inventory must be held and not delivered to customers, dealer-traded, released to auction, or used for demonstration purposes. It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect is remedied.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2013 – 2014 model year Cadillac CTS, Escalade, and Escalade ESV; Chevrolet

Suburban and Tahoe vehicles; and GMC Yukon and Yukon XL vehicles and certain 2014 model year Buick Enclave; Chevrolet Express, Impala, Silverado HD and Traverse; and GMC Acadia, Savana and Sierra HD vehicles. Some of these vehicles were built with a contamination within the chassis electronic module. This contamination can cause an electrical short in the module. If the module experiences an electrical short, the vehicle could display a check engine light, stall, or fail to start. If the vehicle is equipped with a trailer brake, the vehicle could lose trailer brake function and display a "Service Trailer Brake System" indicator. If the vehicle experiences this condition and stalls while in motion, there could be an increased risk of a vehicle crash.

To correct this condition, dealers will replace the chassis electronic module on all affected vehicles.

We are working with the supplier to obtain the required parts as quickly as possible. When a sufficient quantity is available, the recall bulletin will be released and dealers can begin repairing vehicles.

The Investigate Vehicle History screen in the Global Warranty Management system will be updated for this upcoming safety recall by October 3, 2014. This action will be taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries. Please note the "N/A" under Release Date and the "Incomplete – Remedy Not Yet Available" message under Status. This means **release of the recall bulletin is still pending and dealers should not attempt to perform any repairs at this time.**

The attached file provides the Vehicle Identification Number (VIN) of the involved vehicles that have been identified as currently being in dealer new vehicle inventory. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory. A file identifying involved vehicles in dealer used inventory is not available.

Additional information will be provided in the near future.

END OF MESSAGE  
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