

GM CUSTOMER CARE AND AFTERSALES  
DCS3487  
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 23, 2014

Subject: 14515 - Safety Recall– Release from Stop Delivery Upon Completion of Recall  
Chassis Electronic Control Module Internal Contamination

Models: 2014 Buick Enclave  
2013-2014 Cadillac CTS (VIN D), Escalade, Escalade ESV  
2013-2014 Chevrolet Captiva, Suburban, Tahoe  
2014 Chevrolet Express, Impala (VIN W), Silverado HD, Traverse  
2014 GMC Acadia, Savana, Sierra HD  
2013-2014 GMC Yukon, Yukon XL  
Built With a Suspect Chassis Electronic Module  
and  
2007-2012 Various GM Makes and Models  
Serviced With a Suspect Chassis Electronic Module

To: All General Motors Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales  
Manager, New Vehicle Sales Manager, Parts and Service Director,  
Parts Manager, Service Manager, and Warranty Administrator

General Motors is releasing Safety Recall 14515 today. Please see the attached bulletin for details.

New vehicles involved in this recall were placed on stop delivery October 01, 2014. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

An additional population of vehicles serviced with a chassis electronic module suspected of containing internal contamination were added to this service action on December 2, 2014.

**Customer Letter Mailing**

The customer letter mailing will begin in the near future.

**Global Connect (GWM)**

The "Investigate Vehicle History" (IVH) screen will be updated December 29, 2014. A list of involved vehicles in dealer inventory is attached to this message.

**Campaign Initiation Detail Report (CIDR)**

The CIDR will be available in the near future.

END OF MESSAGE

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