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Sent on 09 30 2014 **Expires on** 12 28 2014
From Acura Parts & Service Division, Campaign Administration
Subject Stop Sale/Noncompliance Recall: 2015 TLX Certification Label

DATE: September 30, 2014

TO: All Acura Sales, Service & Parts Managers and Personnel

FROM: Acura Parts & Service Division, Campaign Administration

RE: Stop Sale/Noncompliance Recall: 2015 TLX Certification Label

On September 29, 2014, Acura will notify NHTSA of a **Noncompliance Recall** for a small number of 2015 TLX units. **Any new or used units** in dealer stock **must be repaired** per bulletin 14-036, *Noncompliance Recall: TLX Certification Label prior to sale*. Refer to your eResponsibility report or VIN inquiry to determine which units in your inventory are affected. American Honda Motor Co. expects to begin customer notification in late October 2014.

Note: Affected vehicles should not be sold until the repair has been performed. Should an unrepaired vehicle cause any injury or damage because of the required recall repair, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

Basic Problem

Due to a manufacturing error, a very small number of vehicles were produced with an incorrect certification label applied, causing the vehicle to be noncompliant with Title 49 of the Code of Federal Regulation, Part 567, "Certification." All affected vehicles will require application of a correction label to lines 1, 2, and 3 of the certification label located in the driver's doorjamb.

Campaign Information

Service bulletin 14-036 will be posted to ISIS on September 27, 2014. Customer mailings are currently scheduled to begin in late October 2014.

Parts Information

Correction labels were sent via FedEx to all dealers with in-stock affected units on September 26, 2014. Additional labels to repair customer vehicles are available from Helm, reorder number Y1026. Because only a very small number of vehicles will require correction of the certification label, please do not order correction labels unless a vehicle requiring one is identified, or a customer calls indicating that they have received a letter from Acura informing them that their vehicle is affected.

Warranty and Repair Information

Warranty and repair information will be detailed in S/B 14-036.

As always, please be sure to check VIN status inquiry to determine if a particular VIN is affected by this recall.

Please click [here](#) for a copy of the Q&A file.

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