

IMPORTANT CAMPAIGN INFORMATION

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090 FAX 503-745-9009

If you have questions about this Letter, please submit your inquiry on the Web at:

[AccessFreightliner.com / Support / My Tickets and Submit an Inquiry](http://AccessFreightliner.com/Support/MyTicketsandSubmitanInquiry)

REF #: ICI14-017

Effective: 11/12/14

Release: 11/25/14

SUBJECT: Notice for Thermo King Power Inverter Recall

This letter is to inform you that DTNA has mailed notices for a recall being conducted by Thermo King affecting certain power inverters installed on DTNA vehicles. The notices were mailed 11/12/14.

There is no action for DTNA dealers to take. This is for your information should the dealership receive any questions from customers. DTNA's cover letters and Thermo King's notices are on the following pages for reference.

If you have questions or need further information regarding this recall, please contact Thermo King directly at (866) 776-2708.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.

Daimler Trucks North America LLC

Daimler Trucks North America LLC
P.O. Box 4090
Portland, OR 97208-4090
800.547.0712 Phone
503.745.9009 Fax

November 2014
NHTSA # 14V-588
#14E-055

IMPORTANT SAFETY RECALL

Subject: Thermo King Power Inverters

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC has decided that a defect which relates to motor vehicle safety exists on specific Freightliner Cascadia model vehicles manufactured May 5, 2014, through August 18, 2014, with certain Thermo King auxiliary power units.

On certain vehicles outfitted with 1100W, 1500W, and 2000W Thermo King inverters, the inverter could fail. This would be apparent through a "popping" noise and/or an odor emanating from the unit, and could result in an electrical short, smoke, and/or fire, which could increase the risk of injury and/or damage to property.

Thermo King will replace the inverter or refund the full purchase price based on the availability of replacement inverters.

The Recall will take approximately half an hour and will be performed at no charge to you. See the enclosed Thermo King Recall Notice for details.

If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to the lessee by first class mail within 10 days of your receipt of this notice.

Please contact Thermo King at (866) 776-2708 to arrange to have the Recall performed or for any questions regarding this Recall.

If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure

October 8, 2014

IMPORTANT SAFETY RECALL

NHTSA VOLUNTARY SAFETY RECALL CAMPAIGN #14E-055

Dear Owner of Thermo King 1100W, 1500W and 2000W Inverters sold between May 15, 2014 and July 31, 2014 as an option with TriPac EVOLUTION and TriPac E:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Thermo King Corporation has decided that a defect which relates to motor vehicle safety exists in its **Thermo King 1100W, 1500W and 2000W Inverters sold between May 15, 2014 and July 31, 2014 as an option with TriPac EVOLUTION and TriPac E**. The inverters may spark or overheat, resulting in a potential fire.

Immediately turn off and discontinue use of the currently installed Thermo King inverter. Based upon the availability of alternative replacement inverters from Thermo King, your authorized Thermo King Dealer will provide you with the option of having a new replacement inverter installed in your vehicle, or you will be provided with a refund for the full purchase price of the original Thermo King inverter. The replacement of the inverter will be performed at no cost to you and will take approximately 0.5 hours. Please contact your authorized Thermo King Dealer on or after October 13, 2014 to schedule an appointment to address this inverter issue.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of the notice to the vehicle lessee within ten days.

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-429-9153) or go to <http://www.safercar.gov>, if you believe that Thermo King has failed or is unable to remedy your equipment without charge.

Thermo King regrets any inconvenience this recall may cause you. If you have any questions regarding this recall, you may call **Thermo King** at **866-776-2708**.
Sincerely,

Thermo King Corporation

Daimler Trucks North America LLC

Daimler Trucks North America LLC
P.O. Box 4090
Portland, OR 97208-4090
800.547.0712 Phone
503.745.9009 Fax

**November 2014
Transport Canada #14-424**

Subject: Thermo King Power Inverters

This notice is sent to you in accordance with the Canadian Motor Vehicle Safety Act.

Daimler Trucks North America LLC has decided that a defect which relates to motor vehicle safety exists on specific Freightliner Cascadia model vehicles manufactured May 5, 2014, through August 18, 2014, with certain Thermo King auxiliary power units.

On certain vehicles outfitted with 1100W, 1500W, and 2000W Thermo King inverters, the inverter could fail. This would be apparent through a "popping" noise and/or an odor emanating from the unit, and could result in an electrical short, smoke, and/or fire, which could increase the risk of injury and/or damage to property.

Thermo King will replace the inverter or refund the full purchase price based on the availability of replacement inverters.

The Recall will take approximately half an hour and will be performed at no charge to you. See the enclosed Thermo King Recall Notice for details.

Please contact Thermo King at (866) 776-2708 to arrange to have the Recall performed or for any questions regarding this Recall.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure

October 8, 2014

IMPORTANT SAFETY RECALL

NHTSA VOLUNTARY SAFETY RECALL CAMPAIGN #14E-055

Dear Owner of Thermo King 1100W, 1500W and 2000W Inverters sold between May 15, 2014 and July 31, 2014 as an option with TriPac EVOLUTION and TriPac E:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Thermo King Corporation has decided that a defect which relates to motor vehicle safety exists in its **Thermo King 1100W, 1500W and 2000W Inverters sold between May 15, 2014 and July 31, 2014 as an option with TriPac EVOLUTION and TriPac E**. The inverters may spark or overheat, resulting in a potential fire.

Immediately turn off and discontinue use of the currently installed Thermo King inverter. Based upon the availability of alternative replacement inverters from Thermo King, your authorized Thermo King Dealer will provide you with the option of having a new replacement inverter installed in your vehicle, or you will be provided with a refund for the full purchase price of the original Thermo King inverter. The replacement of the inverter will be performed at no cost to you and will take approximately 0.5 hours. Please contact your authorized Thermo King Dealer on or after October 13, 2014 to schedule an appointment to address this inverter issue.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of the notice to the vehicle lessee within ten days.

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-429-9153) or go to <http://www.safercar.gov>, if you believe that Thermo King has failed or is unable to remedy your equipment without charge.

Thermo King regrets any inconvenience this recall may cause you. If you have any questions regarding this recall, you may call **Thermo King** at **866-776-2708**.
Sincerely,

Thermo King Corporation

Daimler Trucks North America LLC

Daimler Trucks North America LLC
P.O. Box 4090
Portland, OR 97208-4090
800.547.0712 Téléphone
503.745.9009 Télécopie

**Novembre 2014
Transports Canada 14-424**

Objet : Onduleurs de puissance Thermo King

Cet avis vous a été envoyé conformément à la Loi sur la sécurité automobile du Canada.

Daimler Trucks North America LLC a déterminé qu'une défectuosité reliée à la sécurité du moteur existe sur les modèles de véhicules Freightliner Cascadia spécifiques construits entre le 5 mai 2014 et le 18 août 2014, à Saltillo, Mexique, équipés de certaines alimentations électriques auxiliaires Thermo King.

Il peut arriver que l'onduleur Thermo King 1100 W, 1500 W ou 2000 W équipant certains véhicules fasse défaillance. Ceci se manifesterait par un « bruit sec », accompagné d'une odeur émanant de l'appareil, et pourrait entraîner un court-circuit, de la fumée et (ou) des flammes, ce qui pourrait augmenter le risque de blessures ou de dégâts matériels.

Thermo King remplacera l'onduleur ou remboursera son prix d'achat total, selon la disponibilité d'onduleurs de rechange.

Le rappel prend environ une demi-heure et sera effectué sans frais pour vous. Reportez-vous à l'avis de rappel Thermo King ci-inclus pour plus de détails.

Veuillez contacter Thermo King au (866) 776-2708 pour prendre rendez-vous pour effectuer le rappel ou pour poser toute question que vous pouvez avoir concernant ce rappel.

SERVICE DES CAMPAGNES DE GARANTIE
Pièce jointe

Le 8 octobre 2014

RAPPEL IMPORTANT LIÉ À LA SÉCURITÉ

CAMPAGNE DE RAPPEL DE SÉCURITÉ VOLONTAIRE, EN CONFORMITÉ AVEC LA NHTSA

Cher propriétaire d'un onduleur Thermo King 1100 W, 1500 W ou 2000 W, vendu entre le 15 mai 2014 et le 31 juillet 2014, en option pour le TriPac EVOLUTION et le TriPac E :

Cet avis vous a été envoyé conformément aux exigences de la National Traffic and Motor Vehicle Safety Act.

Thermo King Corporation a convenu qu'un défaut affectant la sécurité des véhicules automobiles existe dans les modèles équipés d'un **onduleur Thermo King de 1100 W, 1200 W ou 2000 W vendu entre le 15 mai 2014 et le 31 juillet 2014, comme une option offerte par TriPac EVOLUTION et TriPac E**. Les onduleurs peuvent provoquer des étincelles ou surchauffer, ce qui peut potentiellement créer un incendie.

Éteignez immédiatement et isolez l'onduleur Thermo King actuellement installé. Selon la disponibilité d'onduleurs Thermo King de rechange, votre concessionnaire Thermo King agréé vous offrira l'option d'installer un onduleur de rechange neuf sur votre véhicule, ou bien de recevoir un remboursement complet pour le montant d'achat total de l'onduleur Thermo King d'origine. Le remplacement de l'onduleur sera exécuté sans aucun frais de votre part et prendra environ 0,5 heure. Veuillez contacter votre concessionnaire Thermo King agréé avant le 13 octobre 2014 afin de prendre un rendez-vous pour régler ce problème.

La loi fédérale exige que tout loueur de véhicule qui reçoit cette notification de rappel envoie une copie de la notification au locataire des véhicules sous dix jours.

Vous pouvez également déposer une plainte à l'administrateur du National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, D.C. 20590, États-Unis, ou téléphoner à la ligne d'assistance gratuite pour la sécurité des véhicules au 1-888-327-4236 (TTY : 1-800-429-9153) ou vous rendre à <http://www.safercar.gov> si vous croyez que Thermo King n'a pas réussi ou n'est pas en mesure de résoudre sans frais les problèmes avec votre équipement.

Thermo King regrette à l'avance tout dérangement que ce rappel pourrait vous causer. Si vous avez une question quelconque concernant ce rappel, appelez **Thermo King** au **866-776-2708**.

Cordialement,

Thermo King Corporation