

STARCRAFT

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October 2014

IMPORTANT SAFETY RECALL NHTSA Recall Campaign # 14V578 2014-419

Dear Valued Starcraft Dealer:

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DEFECT INVOLVED

Jayco has decided that a defect which relates to motor vehicle safety exists on certain 2015 Jay Flight 264BHW (7V) and 267BHSW (7W) travel trailers manufactured April 23, 2014 through June 04, 2014. The affected travel trailers were built with the roof air conditioner option that removed the standard roof vent, creating a void of proper air ventilation when cooking on the gas range.

The remedy for the affected vehicles is to install a range vent to the outside of the trailer to allow venting while using the gas range. All pertinent documents to this recall are available on Star Connect under the Service & Parts Tab.

Our records show the following affected travel trailers are currently in your inventory and require the repair:

DEALER CAMPAIGN RESPONSIBILITY

All unsold vehicles in your possession that are subject to this campaign must be held and repaired per the service procedure of this recall campaign bulletin **before** owners take possession of these vehicles. **Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall and register the unit by submitting the Warranty Registration information to Starcraft.**

Authorized Starcraft dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle or ownership, from this time forward. Recall campaigns should receive the highest priority in your shop because of the safety factor involved and work must be scheduled promptly regardless of where the vehicle was purchased.

If you have any questions regarding this recall or instructions, please contact Jayco Service 800-283-8267.

Thank you for your assistance.

Sincerely,
Starcraft