

GM CUSTOMER CARE AND AFTERSALES
DCS3393
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 9, 2014

Subject: 14457A – Safety Recall
Rear Toe Link Adjuster Lock Nut Torque
Revised Part Information Section

Models: 2010-2015 Cadillac SRX and 2011-1012 Saab 9-4X

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
Used Vehicle Sales Manager and Warranty Administrator

The Part Information section in this bulletin has been revised. Parts will be pre-shipped to dealers. This bulletin has also been revised to include a copy of the customer letter. Please discard all copies of bulletin 14457.

Customer Letter Mailing

The customer letter mailing will begin on October 27, 2014.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES