

GM CUSTOMER CARE AND AFTERSALES  
DCS3440  
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 12, 2014

Subject: 14457B – Safety Recall  
Rear Toe Link Adjuster Lock Nut Torque  
Clarified Saab 9-4X Authorized Service Center Information

Models: 2010-2015 Cadillac SRX and 2011-2012 Saab 9-4X

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, New Vehicle Sales Manager,  
Used Vehicle Sales Manager and Warranty Administrator

This bulletin has been revised to inform dealers that owners of Saab 9-4X vehicles delivered in the U.S. or Canada will receive a separate notification and be addressed by Saab Authorized Service Centers. This bulletin applies to Saab vehicles delivered outside of the U.S. and Canada that are subject to this recall. Please discard all copies of bulletin 14457A.

END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES