



Innovation  
that excites

# NISSAN BULLETIN

## Update #1: 2013 Nissan Altima Secondary Hood Latch Voluntary Safety Recall Campaign

Reference: R1413  
Date: October 20, 2014

Attention: Dealer Principal, Sales, Service & Parts Managers

**\*\*\*\*\* Dealer Announcement\*\*\*\*\***

As a follow-up to our campaign update on Tuesday, October 14, 2014, Nissan would like to inform dealers that a campaign technical service bulletin is now available.

The procedure **no longer** requires modification of the secondary hood latch release lever if it is replaced with a new part. As a result, the flat rate time for cleaning, lubricating and replacing (if latch is still sticking) has been revised to 0.3hrs (OP Code R14131). This change will become effective on November 1<sup>st</sup>, 2014. Claims processed on or after that date will receive the new flat rate time regardless of repair order open date.

**NOTE: It is no longer necessary to bend the new part.**

**\*\*\*\*\* Parts Collection \*\*\*\*\***

Secondary Hood Latches replaced under this campaign may be collected. As previously mentioned, **most vehicles will not require parts**. Follow the campaign procedure in the bulletin prior to determining the necessity of replacing any parts.

Pursuant to APRM policy 2.32.13, dealers are expected to comply with the parts return procedure. **Dealers will be charged back for parts and labor found to be out of compliance with campaign inspection and repair guidelines published in the campaign bulletins.**

**NOTE: Parts requested are VIN and repair order specific. It is important for dealers to return parts applicable to the VIN and repair order identified.**

**\*\*\*\*\* Repair Instructions \*\*\*\*\***

Nissan has released a campaign technical service bulletin (NTB14-101) for **Campaign R1413 – 2013 Altima Secondary Hood Latch Inspection**. The bulletin will be available on ASIST, NNAnet, and Dealer 360 in the recalls and service campaigns forum on October 21<sup>st</sup>. The technical procedure released previously will be removed since it has been superseded by this bulletin.

- ASIST – NTB14-101
- NNAnet.com – This procedure can be found on NNAnet.com under My Documents in the following categories:
  - Parts>Campaigns>
  - Sales>Campaigns>
  - Service>Campaigns>

**NISSAN NORTH AMERICA, INC.**  
Aftersales DIVISION