



Mitsubishi Motors North America, Inc.

6400 Katella Avenue
Cypress, CA 90630
Telephone: 714-372-6000
www.mitsubishicars.com

Date: October 9, 2014

To: All US and Puerto Rico Mitsubishi Motors Dealer Principals, General Managers, Service Managers, and Parts Managers

Subject: Upcoming Safety Recalls Affecting Certain Mitsubishi Vehicles

On September 11, 2014, MMNA submitted to the National Highway Traffic Safety Administration (NHTSA) three separate Defect Information Reports regarding certain Mitsubishi vehicles.

1) SR-14-008 – Brake Booster

Two 2011 Outlander Sport vehicles built September 3, 2010 potentially equipped with a brake booster containing an inappropriately installed switch sleeve, which could cause the switch sleeve to crack. A cracked switch sleeve may result in the inability of the brake pedal to return to its proper position and inhibit normal vehicle movement.

2) SR-14-009 – 4B1 Engine Drive Belt Detachment

Approximately 166,000 2008 - 2011 MY Lancer, Lancer Evolution, and Outlander vehicles, 2009 – 2011 MY Lancer Sportback vehicles, and 2011 MY Outlander Sport vehicles built September 26, 2006 to June 22, 2011 are equipped with a drive belt that may cause the pulley to wear unevenly. If use continues under this condition, the belt could become damaged and detach. A detached drive belt could lead to battery depletion and an overheated engine. The loss of power steering assist could also occur in vehicles with hydraulic power steering.

3) SR-14-010 – Stop Lamp Switch

Approximately 37,000 2007 - 2009 MY Outlander vehicles equipped with a stop lamp switch susceptible to failure, resulting in inoperative brake lamps.

In mid-October, 2014, you will receive a formal/official dealer notification from MMNA regarding the above safety recalls. You are receiving this advance, informal letter because:

- 1) NHTSA will announce the recall on their website shortly after receipt of our Defect Information Reports, and MMNA wants to assist you in handling any customer inquiries you may receive regarding this recall.
- 2) Some dealers may receive force allocated stock using a formula based on the proximity and percentage of applicable registered VINs by ZIP code. Parts shipment will be processed via the 'R' order type and **will be shipped along with your scheduled stock order beginning Monday, October 13, 2014.**

In the event you receive any direct customer inquiries regarding this issue, please feel free as necessary to refer them to the MMNA Customer Relations Hotline at (888) 648-7820. We appreciate your patience while we make the necessary preparations to launch these recalls.

Sincerely,
Mitsubishi Motors North America, Inc.