



To: U.S. and Canada Distributors
Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Bulletin: SRA-V14-04
Date: September 10, 2014
Action Required? **YES**

From: Regulatory Affairs Department

Subject: Safety Recall, RVXX1404, D16 Programming

Safety Recall Summary:

The engine control unit may have an incorrect parameter setting in the software, which may cause the engine to stall. If the engine stalls, the power steering and other safety related devices can become inoperable which increases the risk of a vehicle crash.

Volvo has not received reports of vehicle crashes and considers this as a proactive measure to protect the public and our customers.

Affected Models and Model Years: 2015 Volvo VNL and VNX model vehicles with a D16 engine from November 6, 2013 through June 24, 2014.

The number of vehicles affected is approximately 217 in total (46 U.S., 171 Canada)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle will be posted on the Trucks Dealer Portal by end of day September 10, 2014.
- Repair Instructions are tentatively scheduled for release no later than September 26, 2014.
- Owner Notices are scheduled to be mailed on or before September 30, 2014.

Questions:

Contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com if you have questions.