



**To:** U.S. and Canada Distributors  
Dealer Principals  
Service Managers  
Warranty Managers  
Parts Managers

**Bulletin:** SRA-V14-03  
**Date:** September 10, 2014  
**Action Required?** **YES**

**From:** Regulatory Affairs Department

**Subject:** Safety Recall, RVXX1403, Disc Brake Caliper Bolts

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#### Safety Recall Summary:

The bolts that hold the disc brake caliper to the backing plate may have not been tightened to specification; therefore, the disc brake caliper may come detached from the backing plate. If this occurs, the brakes at that particular wheel will be affected, which may result in the vehicle "pulling" to the left or right when the brakes are applied.

Volvo has not received reports of vehicle crashes and considers this as a proactive measure to protect the public and our customers.

Affected Models and Model Years: Volvo VAH, VNL and VNM, 2014-2015

The number of vehicles affected is approximately 4,081 in total (3,175 U.S., 635 Canada, 271 Mexico)

#### Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

#### Release Schedule:

- Vehicle will be posted on the Trucks Dealer Portal by end of day September 10, 2014.
- Repair Instructions are tentatively scheduled for release no later than October 8, 2014.
- Owner Notices are scheduled to be mailed on or before October 15, 2014.

#### Questions:

Contact the Regulatory Affairs Department at [vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com) if you have questions.