

# SAFETY RECALL ALERT



**To:** U.S. and Canada Distributors  
Dealer Principals  
Service Managers  
Warranty Managers  
Parts Managers

**Bulletin:** SRA-M-0383  
**Date:** September 10, 2014  
**Action Required?** **YES**

**From:** Regulatory Affairs Department

**Subject:** Safety Recall, SC0383, Seat Belt Bolt Torque

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## **Summary:**

### **Description of Defect:**

The tool used to torque the driver seat belt bolts to the seat frame, cab wall, and cab floor was found to be out of specification (having a lower torque than the value selected). As a result, the bolts may loosen over time and potentially cause the seat belt to detach. If this occurs, the seat belt may fail to restrain the occupant of the seat if a vehicle crash were to occur.

Mack Trucks has not received reports of seat belts becoming detached and considers this as a proactive measure to protect our customers and their drivers.

### **Models/ Model Years Affected:**

Mack: 2015 Mack Pinnacle (CHU, CXU) and Granite model vehicles manufactured from June 4, 2014 through June 18, 2014.

### **Vehicle Quantities:**

Mack: 438 in total (381 U.S., 46 Canada, 11 Export).

### **Dealer's Responsibility:**

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

### **Release Schedule:**

- Vehicle will be posted on the Trucks Dealer Portal by end of day September 10, 2014.
- Repair Instructions are tentatively scheduled for release no later than September 26, 2014.
- Owner Notices are scheduled to be mailed on or before September 30, 2014.

### **Questions:**

Contact the Regulatory Affairs Department at [ytna.regulatoryaffairs@volvo.com](mailto:ytna.regulatoryaffairs@volvo.com) if you have questions.