

# SAFETY RECALL ALERT



**To:** U.S. and Canada Distributors  
Dealer Principals  
Service Managers  
Warranty Managers  
Parts Managers

**Bulletin:** SRA-M-0382  
**Date:** September 10, 2014  
**Action Required?** **YES**

**From:** Regulatory Affairs Department

**Subject:** Safety Recall, SC0382, MP10 Engine Parameter

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## **Summary:**

### **Description of Defect:**

The engine control unit may have an incorrect parameter setting in the software, which may cause the engine to stall. If the engine stalls, the power steering and other safety related devices can become inoperable which increases the risk of a vehicle crash.

Mack Trucks has not received reports of vehicle crashes and considers this as a proactive measure to protect the public and our customers.

### **Models/ Model Years Affected:**

Mack: Certain 2015 Mack Titan (TD) model vehicles manufactured from January 17, 2014 through May 23, 2014 with a MP10 Engine.

### **Vehicle Quantities:**

Mack: 27 in total (19 US and 8 Canada).

### **Dealer's Responsibility:**

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

### **Release Schedule:**

- Vehicle will be posted on the Trucks Dealer Portal by end of day September 10, 2014.
- Repair Instructions are tentatively scheduled for release no later than September 26, 2014.
- Owner Notices are scheduled to be mailed on or before September 30, 2014.

### **Questions:**

Contact the Regulatory Affairs Department at [vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com) if you have questions.