

# SAFETY RECALL ALERT



**To:** U.S. Distributors  
Dealer Principals  
Service Managers  
Warranty Managers  
Parts Managers

**Bulletin:** SRA-M-0381  
**Date:** September 10, 2014  
**Action Required?** **YES**

**From:** Regulatory Affairs Department

**Subject:** Safety Recall, SC0381, Adaptive Cruise Control

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## **Summary:**

### **Description of Defect:**

A program error occurred that can result in the visual and audible alerts not being provided to the driver. Therefore, the alerts may not warn the driver when an object is detected. Under certain conditions may increase the risk of a vehicle crash. This issue does not affect the active braking of the system, which will still engage as designed.

### **Models/ Model Years Affected:**

Mack: Certain 2013 through 2015 CXU model vehicles manufactured from August 31, 2012 through June 27, 2014 with Adaptive Cruise Control.

### **Vehicle Quantities:**

Mack: 538 in total, all US.

### **Dealer's Responsibility:**

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act require dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

### **Release Schedule:**

- Vehicle will be posted on the Trucks Dealer Portal by end of day September 10, 2014.
- Repair Instructions are tentatively scheduled for release no later than September 26, 2014.
- Owner Notices are scheduled to be mailed on or before September 30, 2014.

### **Questions:**

Contact the Regulatory Affairs Department at [vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com) if you have questions.