

GM CUSTOMER CARE AND AFTERSALES
DCS3330
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 29, 2014

Subject: Stop Delivery Order for Upcoming Noncompliance Recall 14549

Models: 2011-2013 Chevrolet Caprice PPV

To: All Chevrolet Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales Manager,
Service Manager, Parts and Service Director, New Vehicle Sales
Manager, and Used Vehicle Sales Manager

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2011-2013 model year Chevrolet Caprice PPV vehicles in new or used vehicle inventory. The attached file provides the Vehicle Identification Number (VIN) of each identified vehicles in dealer new inventory. It is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

The subject vehicles are equipped with a law-enforcement specific transmission selector lever and assembly that contains two pins that could become displaced. When one or more of these pins are displaced, the driver may be able to shift the transmission out of "Park" without depressing the brake pedal, shift without pressing the shift lever detent lock button, and remove the ignition key from the key cylinder when the vehicle's transmission is not in "Park." Additionally, pin displacement could make it more difficult to select a different gear and could cause the vehicle's "PRNDL" display to display inaccurate transmission position information.

All 2011-2013 Chevrolet Caprice PPV vehicles that are in dealer inventory and listed in the attached file must be held and not delivered to customers, dealer traded, released to auction, or used for demonstration purposes until further instructions are received.

All other 2011-2013 model year Chevrolet Caprice PPV vehicles in dealer inventory that are not listed in the attached file are not restricted from sale or delivery.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES