

GM CUSTOMER CARE AND AFTERSALES  
DCS3391  
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 8, 2014

Subject: 14549A – Noncompliance Recall  
Automatic Transmission Selector Lever  
Customer Letter Added

Models: 2011-13 Chevrolet Caprice Police Patrol Vehicle (PPV)

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, New Vehicle Sales Manager,  
Used Vehicle Sales Manager, and Warranty Administrator

Bulletin 14549A has been revised to include a copy of the customer letter. Please discard all copies of bulletin 14549.

**Customer Letter Mailing**

The customer letter mailing will begin on October 22, 2014.

END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES