

GM CUSTOMER CARE AND AFTERSALES
DCS3745
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 14, 2015

Subject: 14405A - Safety Recall
Vehicle Hesitation or Stall

Models: 2004-07 Cadillac CTS-V, 2006-07 Cadillac STS-V

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, Used Vehicle Sales Manager,
and Warranty Administrator

This recall was administered in phases due to part availability. The first phase consisted of the Cadillac CTS-V vehicles. Parts are now available for the Cadillac STS-V vehicles. The Part Information section has been revised to include parts for the STS-V. Please discard all copies of bulletin 14405.

Customer Letter Mailing

The customer letter mailing will begin on September 1, 2015.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated with this phase August 14, 2015.

Campaign Initiation Detail Report (CIDR)

The CIDR for this second phase will be available August 25, 2015.

END OF MESSAGE

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