

GM CUSTOMER CARE AND AFTERSALES  
DCS3339  
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 4, 2014

Subject: Upcoming Safety Recall 14405

Models: 2004-2007 Cadillac CTS-V  
2006-2007 Cadillac STS-V

To: All General Motors Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, Used Vehicle Sales Manager, and Warranty Administrator

General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about a safety recall that involves certain 2004-2007 model year (MY) Cadillac CTS-V and 2006-2007 MY Cadillac STS-V vehicles. The GM recall number is 14405.

The purpose of this message is to advise you that the Investigate Vehicle History screen in the Global Warranty Management system has been updated for this upcoming safety recall. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries. Please note the "N/A" under Release Date and the "Incomplete – Remedy Not Yet Available" message under Status. This means release of the recall bulletin is still pending and dealers should not attempt to perform any repairs at this time.

In the subject vehicles, the fuel pump module electrical terminal may overheat and cause localized melting of the flange material near the overheated electrical terminal. The melted flange material could create a hole, or leak path, in the fuel pump allowing fuel to escape from the fuel pump module. This condition may result in fuel leaking from the fuel pump to the ground, diagnostic leak codes set by evaporated fuel emissions, or intermittent engine performance that could include stalling, increasing the risk of a crash. To correct this condition, dealers will replace fuel module and fuel tank jumper harness.

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Again, dealers should not attempt to perform any repairs at this time. You will be notified when the dealer bulletin is being released and a customer notification letter mailing date is established.

END OF MESSAGE  
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