

Joy Hotchkiss

From: gm_gmssg_q01 <nobody@gm.com>
Sent: Thursday, March 12, 2015 6:14 PM
To: GM NHTSA Part 573 577 Communications
Subject: Internal notification for: G_0000212446 14405 - Safety Recall - Vehicle Hesitation or Stall
Attachments: 14405 Bulletin.pdf

Date: 3/12/2015 Ref. number: Service / Field Action / G_0000212446
Subject: 14405 - Safety Recall - Vehicle Hesitation or Stall

GM CUSTOMER CARE AND AFTERSALES
DCS3587
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 12, 2015

Subject: 14405 - Safety Recall
Vehicle Hesitation or Stall

Models: 2004-2007 Cadillac CTS-V
2006-2007 Cadillac STS-V

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, Used Vehicle Sales Manager
and Warranty Administrator

General Motors is releasing Safety Recall 14405 today. The total number of U.S. vehicles involved is approximately 10,000. Please see the attached bulletin for details.

Module kits for the 2006-2007 model year Cadillac STS-V vehicles will be available the week of May 18, 2015 and the part number will be added to this bulletin at that time.

Customer Letter Mailing

The customer letter mailing will begin March 12, 2015.

Global Warranty Management (GWM)

The Investigate Vehicle History screen in GWM will be updated March 13, 2015.


Campaign Initiation Detail Report (CIDR)

The CIDR will be available today.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 [14405 Bulletin.pdf](#) Acrobat PDF (166.9KB)
14405 Bulletin

Contact name: Loren Rusk

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Department: Service - Brand Quality

Phone:

Intended roles: General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager, Service Advisor, Service Manager, Used Vehicle Sales Manager, Warranty Administrator

Archives: 9/12/2015

Expires: 3/12/2016