



09/04/2014

New Safety Recall Advanced Communication – P53090414

Chrysler Group LLC (Chrysler) announced a safety recall on all 2014 model year (VF) RAM ProMaster models.

The above vehicles do not meet Federal Motor Vehicle Safety Standard (FMVSS) 202 - Head Restraints for Passenger Vehicles. The head restraints do not meet the measurement guidelines in the FMVSS standard. Incorrect head restraints, during certain crash events, could cause additional vehicle occupant injury.

Chrysler will conduct a voluntary safety recall on all involved vehicles to replace the front seat head restraints.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations
Chrysler Group LLC