



09/04/2014

New Safety Recall Advanced Communication – P51090414

Chrysler Group LLC (Chrysler) announced a safety recall on certain 2013 through 2015 model year (RT) RAM Cargo/Van (C/V) Tradesman models not equipped with rear speakers and/or rear Heater Ventilation & Air Conditioning (HVAC).

Some of the above vehicles may experience front passenger side curtain and/or seat airbag inadvertent deployment. An inadvertent airbag deployment could distract the driver and cause a crash without warning.

Chrysler will conduct a voluntary safety recall on all involved vehicles to reprogram the Occupant Restraint Control (ORC) module with new software.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations
Chrysler Group LLC