



Mitsubishi Motors North America, Inc.

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Date: October 1, 2014

**To: All Mitsubishi Certified i-MiEV Dealers
All Mitsubishi Certified i-MiEV Dealership Service Managers**

**Subject: Upcoming Safety Recall Affecting Certain 2010 - 2014 MY i-MiEV –
Brake Vacuum Pump Inoperability (SR-14-007)**

On August 29, 2014, MMNA submitted to the National Highway Traffic Safety Administration (NHTSA) a Defect Information Report regarding certain 2010 – 2014 i-MiEV vehicles built September 15, 2009 to March 25, 2014. Due to either of the following two reasons, the brake vacuum pump may become inoperable, potentially resulting in increased stopping distances:

- 1) Improper programming of the EV-ECU, which controls the brake vacuum pump, may cause the ECU to falsely judge that the relay contact point is stuck.
- 2) Due to the location of the brake vacuum pump exhaust hole, mud containing road salt could enter and adhere to it, causing the exhaust hole to be blocked from corrosion.

In the second half of October, 2014, you will receive a formal/official dealer notification from MMNA regarding the above safety recall. You are receiving this advance, informal letter because:

1. NHTSA will announce the recall on their website shortly after receipt of our Defect Information Report, and MMNA wants to assist you in handling any customer inquiries you may receive regarding this recall.

In the event you receive any direct customer inquiries regarding this issue, please feel free as necessary to refer them to the MMNA Customer Relations Hotline at (888) 648-7820. We appreciate your patience while we make the necessary preparations to launch this recall.

Sincerely,

Mitsubishi Motors North America, Inc.