

Audi of America, Inc.



Date: September 02, 2014

To: Audi Dealer Principal, Service Manager, and Parts Manager

From: Audi Product Compliance

Subject: Safety Recall 47L8
Vacuum Lines for Brake Booster
2013 Model Year Audi Q7 TDI

Dear Audi Dealer Principal, Service Manager, and Parts Manager:

Dealers may begin repairing vehicles under Safety Recall 47L8 on September 03, 2014. Please refer to the attached Campaign Data Sheet for additional information.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Important Reminder on Vehicles Affected by Safety and Compliance Recalls

By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal/Canadian Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Audi Product Compliance

Attachment: Campaign Data Sheet (1)

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CAMPAIGN DATA SHEET

CAMPAIGN TYPE		Safety Recall	
SAGA CODE		47L8	
MARKET(S)		United States and Canada	
AFFECTED VEHICLES		2013 model year Audi Q7 TDI	
TOPIC		Vacuum Lines for Brake Booster	
PROBLEM DESCRIPTION		<p>It is possible that a check valve can become contaminated with plastic debris which may allow small amounts of engine oil to enter the brake booster. Over time and in isolated cases, the presence of oil could result in a rupture of the brake booster diaphragm. In the rare case of a rupture, power assist brake performance could be adversely affected and in extreme cases there could be a complete loss of power assist braking. An unexpected reduction or loss in power braking assist may increase the risk of a crash.</p> <p>There have been no reports of accidents or injuries as a result of this concern.</p>	
CORRECTIVE ACTION		Dealers will install a new vacuum line and inspect for oil contamination in the vacuum line and brake booster. If oil contamination is present, additional components will be replaced.	
CUSTOMER NOTIFICATION DATE		On or before September 24, 2014	
ELSA VISIBILITY DATE		On or about August 27, 2014	
REPAIR AVAILABILITY DATE		On or about September 3, 2014	
AIM VISIBILITY DATE		On or about August 27, 2014	
VEHICLE COUNT	TOTAL AFFECTED	USA: 1,814	CANADA: 444
	DEALER INVENTORY	USA: 0	CANADA: 0
	CPO INVENTORY	USA: 19	CANADA: 2
APPROXIMATE REPAIR TIME		50 TU or up to 330 TU for 1% of vehicles	
SPECIAL TOOLS NEEDED?		SEE CAMPAIGN WORK PROCEDURE	
PARTS REQUIRED		SEE CAMPAIGN WORK PROCEDURE	
COMPLETION FACTOR/REPLACEMENT RATE (TARGETED ALLOCATION INFORMATION)		Not applicable; Targeted Allocation not being used for this recall	
PROJECTED DEALER RETURN BLOCK DATE		TBD	
INITIAL PARTS ALLOCATION DATE		On or about September 2, 2014	

IMPORTANT! To ensure that ALL of your personnel are aware of this action before receiving questions from any customer, please share this information with ALL personnel who have campaign-related responsibilities, including service writers, technicians, parts employees, warranty administrators, etc. See the campaign circular on Elsa for the most current repair information. Refer to the campaign circular for complete repair and claiming instructions.



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EXPIRATION DATE	NONE
ADDITIONAL INFORMATION	<p>Only 1% of second vacuum line and brake boosters are projected to be replaced.</p> <p><u>Important Reminder on Vehicles Affected by Safety and Compliance Recalls</u></p> <p><i>By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal/Canadian Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.</i></p>

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