



903 SOUTH MAIN STREET • P.O. BOX 460 • MIDDLEBURY, IN 46540 • TELEPHONE: (800) 945-4787 • WWW.STARCRAFTRV.COM

## IMPORTANT SAFETY RECALL NHTSA Recall Campaign 14V-509

Dealership Name  
Address  
City, State Zip

August 2014

Dear Starcraft Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Starcraft has decided that a defect which relates to motor vehicle safety exists on certain Model Year 2015 16RB Launch travel trailers manufactured with the Extreme Package Option. Affected units were manufactured April 16, 2014 through April 21, 2014.

### Defect Involved

Starcraft has determined that the certain recreational vehicles fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 120, "Tire selection and rims and motor home/recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR of more than 4,536 kilograms (10,000 pounds). The cold tire inflation pressure should be 50 psi but instead 80 psi is printed on the Federal Id and Tire labels. All other information on the Federal ID Label is stated correctly.

The remedy for the affected vehicles is for Starcraft to reprint and reissue all labels noting the correct specifications. Enclosed with this notification are the corrected labels that must be placed on the affected travel trailers that are currently in your inventory. Our records show the following 2015 16RB Launch travel trailer/s is currently stock unit/s at your dealership:

### Serial Number Listing

### Dealer Campaign Responsibility

All unsold trailers in your possession that are subject to this campaign must be held and repaired per the service procedure of this recall campaign bulletin **before** owners take possession of these vehicles. **Federal law requires that all units in your inventory be repaired prior to delivery to a customer.** If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration information to Jayco.

**Authorized Jayco dealers are to service all vehicles subject to this campaign at no charge to the owners, regardless of mileage, age of vehicle or ownership, from this time forward. Recall campaigns should receive the highest priority because of the safety factor involved and work must be scheduled promptly regardless of where the vehicle was purchased.**

All information pertaining to this Recall is posted for your review on the Starcraft website under the Service / Parts Tab. If you have any questions, please contact Starcraft Customer Service at 800-945-4787.

We apologize for any inconvenience this may cause. However, we have taken this action in the interest of our customer's safety and their continued satisfaction with the Starcraft recreational vehicle.

Starcraft